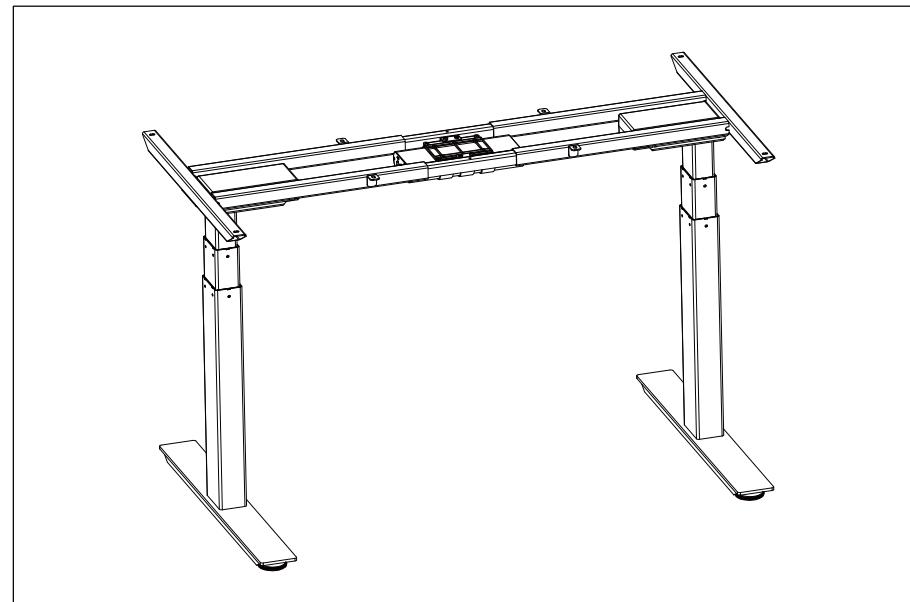


Pro Series Troubleshooting

Error Code	Cause	Solution
ER1	Motor has stopped.	(1) Turn power off at the power point. (2) Wait 15 seconds. (3) Check all cord connections. (4) Turn power back on.
ER2	Legs out of synchronisation.	(1) Turn power off at the power point. (2) Wait 15 seconds. (3) Check all cord connections. (4) Turn power back on. (5) Using the down arrow, lower the desk to the minimum height to reset.
ER3	Cable connection fault.	(1) Turn power off at the power point. (2) Wait 15 seconds. (3) Disconnect all cord connections, and reconnect. (4) Turn power back on.
ER4	Communication fault.	(1) Turn power off at the power point. (2) Wait 15 seconds. (3) Check connection of control panel. (4) Turn power back on.
ER5	Overload protection. (2 leg desk = 120kg) (3 leg desk = 150kg)	(1) Reduce load on desk. (2) Turn power off at the power point. (3) Wait 15 seconds. (4) Turn power back on and lower the desk to the minimum height to reset.
Hot	Continuous height change without a rest. (1min continuous usage every 10min)	(1) Reduce load on desk. (2) Turn power off at the power point. (3) Wait 5 minutes. (4) Turn power back on and lower the desk to the minimum height to reset.
	Desk stuck at a certain height.	<p>Follow the instructions above for "minimum height setting" or "maximum height setting". Set the minimum height to 64, and the maximum height to 129.</p> <p>Please note that these heights have been calculated using a standard 2.5cm thick desktop. If your desktop is thicker or thinner, please add or subtract the relevant amount from the minimum and maximum heights.</p>



Electric Height Adjustable Desk Frame – Pro Series



INSTRUCTIONS FOR ASSEMBLY AND USE

www.updowndesk.com.au

Pro Series Parameters

Electrical Parameters:

Input Voltage:100-240V can be used
Output Voltage:18V DC
Duty cycle:2 min usage, 18 min rest

Desk Frame Parameters:

Dynamic load limit:120KG
Static load limit:150KG
Movement speed:30mm/s
Height range:640mm---1290mm
Width adjustability:1100mm~1600mm

Package Dimensions:

Box 1: 1075*270*240mm 1Set Gross weight:24kg
Box 2: 1075*270*120mm 1Set Gross weight:17kg

WARNING



Please ensure that any person who installs and/or uses this desk has read and understood the contents of this booklet.
This desk is designed for regular and reasonable office use only.
Do not use it for anything else.
Do not move around or sit under the desk. Do not sit or stand on the desk.
This desk has electrical components. Avoid spilling any water on the desk and avoid using in areas of high humidity.
Children should not use this desk unsupervised.
If you have any questions please email contact@updowndesk.com.au.

Control Panel Function

The control panel features a digital display screen showing '888' and four buttons labeled M1, M2, M3, and M4. Below the panel are three physical buttons: 'Up & Down key', 'Memory Key', and 'Display Screen'.

If no button is pressed for a period of 30 seconds, the screen will switch off and buttons M1-M4 will not work. To switch the screen back on, press either the UP or DOWN arrow, then buttons M1-M4 can be used again.

■ Display screen
Display the height value of the desk.

■ Up or Down Key
To manually adjust the height of the desk, press and hold the up or down button.

■ Memory Key (M1/ M2/ M3/ M4)
After the height has been saved, push M1 – M4 to automatically move the desk to the saved height.
※ How to save a height?
Use the Up/Down arrows to move the desk to your desired height.
Hold either M1/M2/M3/M4 for 5 sec until you hear a beep.

■ Safety function
When the desktop is on the rise or down, encountered reverse resistance, the desk will rebound.

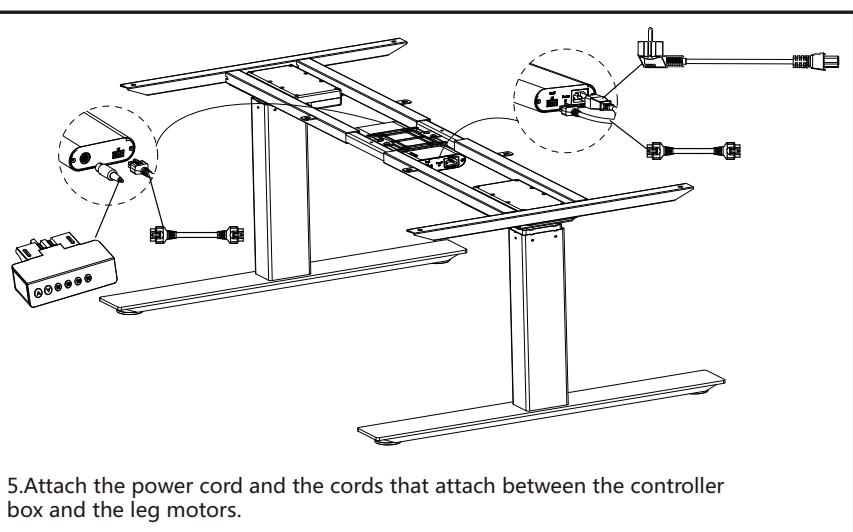
■ Desk Function Settings

Press M4 until second beep(approx 10sec) use ~ or ~ key to choose A,b,C,d,E,F.

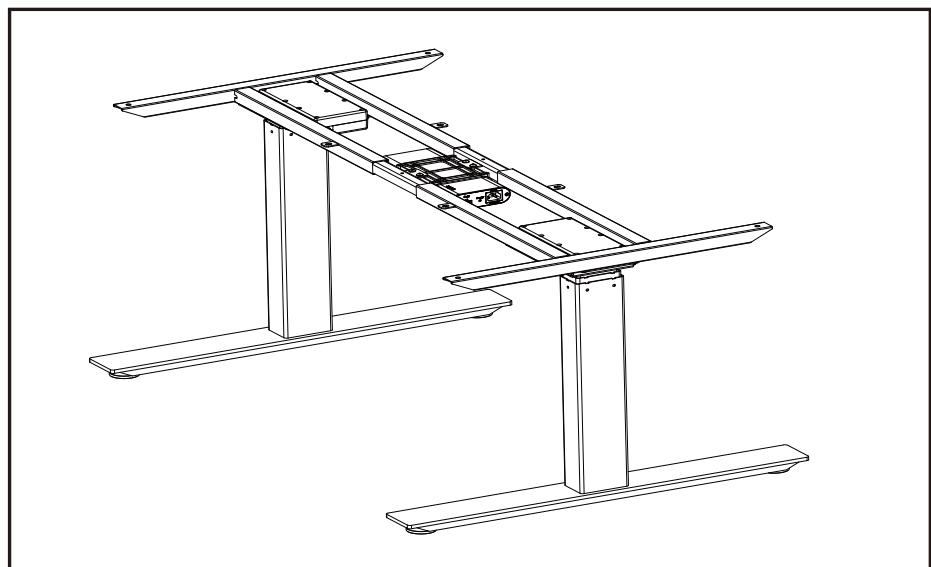
Press M3 to save the settings
Press M3 again to finish

Setting	Action	Description
A "Down" anti-collision sensitivity	Press M4	1 most sensitive 2 general sensitivity 3 least sensitive 4 anti-collision off
b Cm or inch setting	Press M4	1 cm 2 inch
C Basic height setting	Press M4	Using ~ or ~ key to set basic height
d Minimum height setting	Press M4	Using ~ or ~ to adjust the height
E Maximum height setting	Press M4	Using ~ or ~ to adjust the height
F "Up" anti-collision sensitivity	Press M4	1 most sensitive 2 general sensitivity 3 least sensitive 4 anti-collision off

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Desk frame installation instructions



Desktop Attachment

Use the screws provided in the box if your desktop is 25mm thick.
If it is a different thickness, you should purchase appropriate screws.

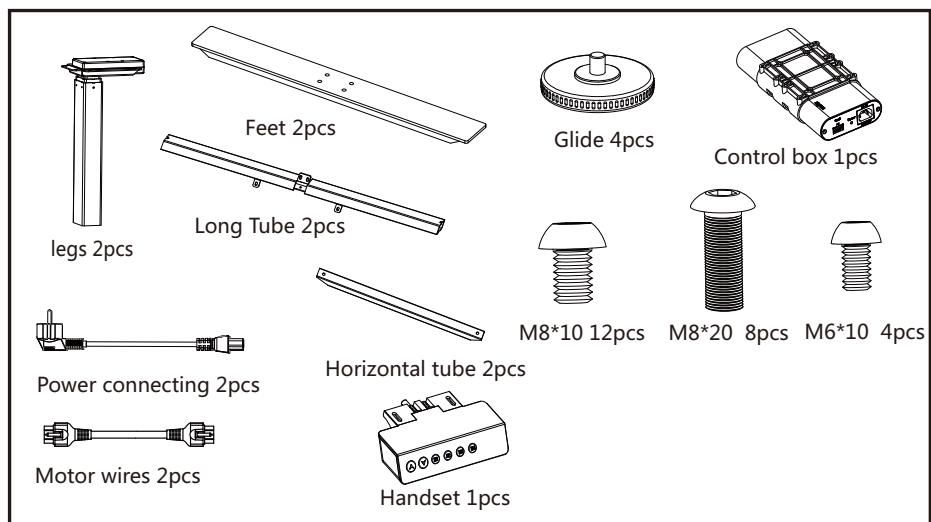
A drill is recommended.

There are two ways to attach the desktop:

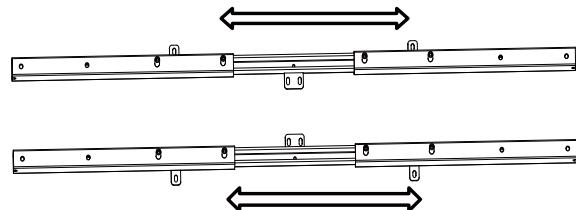
- 1) Put the desktop on the ground and tip the frame upside down on the desktop, and position the frame in the middle of the desktop.
- 2) Put the desktop on top of the frame in an upright position and use a ruler to ensure that you have it centred.

For either method, attach the frame to the desktop via the two holes at the ends of each horizontal wing, and the two holes on either side of the crossbars.

To attach the control panel to the desktop,
use the two small screws provided and drill into the desktop.



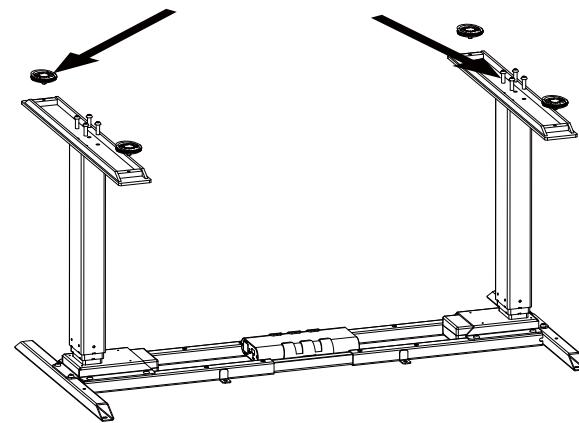
INSTRUCTIONS



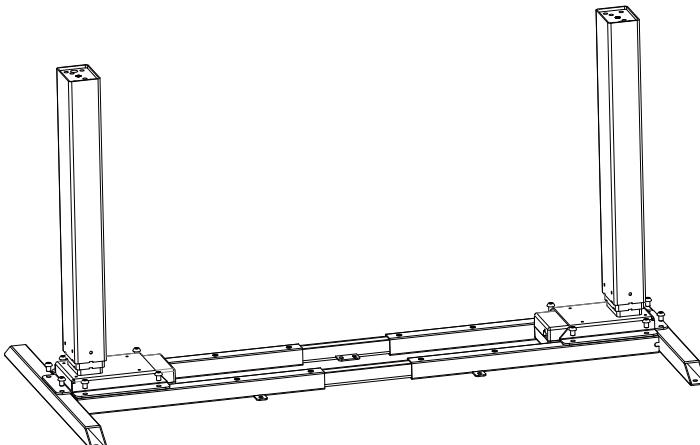
Desired lengths:
1200mm desktop -minimum length
1500mm desktop -1.3
1800mm desktop -1.5 to 1.6

1. Loosen the eight screws and adjust the crossbars to the desired length, then tighten the screws

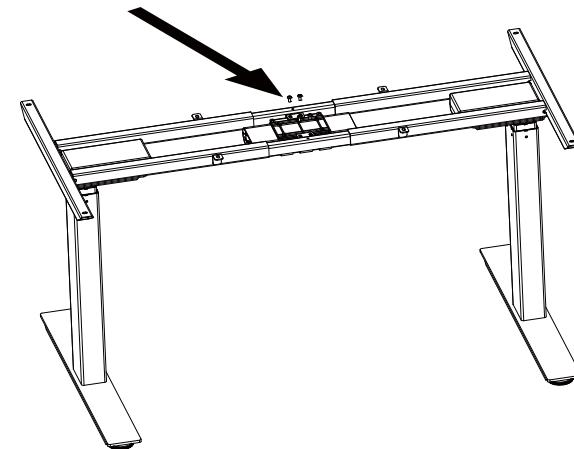
INSTRUCTIONS



3. Attach the feet to the bottom of the frame using the M8*20 screws, then fasten the protective pads to the bottom of the feet.



2. Align the four holes on the motor end of the desk leg with the holes at the end of crossbar. Attach with the M8*10 screws. Then attach the wing horizontal tube to the frame using the same screws.



4. Attach the control box to the frame using the M6*10 screws.